



1. COMMITTED TO A GREENER FUTURE

At Holiday Inn Express® Singapore Orchard Road, we are committed to fostering sustainable tourism by minimizing our environmental impact and supporting our local community. As a member of IHG Hotels & Resorts, we deliver our purpose of True Hospitality for Good by operating responsibly while providing comfort and quality service to our guests. Caring for our team, guests, community, and planet is our top priority.

With this sustainability policy, we aim to create a better future for everyone. Our policy outlines our goals, strategies, and practices for integrating environmental, social, and economic sustainability into our daily operations.

2. COMMITMENT TO CONTINUOUS IMPROVEMENT

Our sustainability policy is a living document, and we are committed to continuously improving our practices. We will regularly review our policies and operations to identify new opportunities for sustainable development, and we welcome guest feedback to further enhance our efforts.

By implementing these practices, Holiday Inn Express® Orchard Road aims to make a positive contribution to the environment, our guests' well-being, and the surrounding community. We are grateful for the support of our guests and staff as we work together towards a more sustainable future.

SUSTAINABILITY PRACTICES



1. PLASTIC REDUCTION

- Single-use plastic bottles have been fully removed, replaced with in-room filtered water solutions in all 221 guest rooms.
- Annual environmental impact: 151,000+ single-use plastic bottles eliminated per annum

2. ENERGY EFFICIENCY & BUILDING SYSTEMS

- The building is BCA Green Mark Platinum certified, representing Singapore's highest tier of energy-efficient and sustainable building design.
- 100% of guest rooms and public areas are supported by a centralised chiller system, optimising cooling efficiency across the property.
- 100% LED lighting coverage is implemented across guest rooms and common areas, complemented by motion sensors to minimise unnecessary energy consumption.
- Energy-efficient air-conditioning systems are supported by preventive maintenance programmes to sustain optimal operational performance.
- Natural ventilation is utilised in selected non-guest circulation areas, reducing reliance on mechanical ventilation where feasible.

3. WATER CONSERVATION PRACTICES

- All guest bathrooms are fitted with water-efficient taps, toilets, and showers.
- Guests are encouraged to participate in towel and linen reuse programmes.
- Opt-out of daily housekeeping is offered, reducing both water and energy consumption associated with laundry and cleaning.
- Regular preventive maintenance and leak inspections are conducted to minimise water loss.

4. WILDLIFE CONSERVATION

- No species of wild animal is acquired, bred, held captive, harvested, consumed, displayed, sold, or traded.



SUSTAINABILITY PRACTICES



5. WASTE MANAGEMENT & RESPONSIBLE CONSUMPTION

- Waste segregation is practised, including the proper disposal of general waste, recyclables, and electronic waste through licensed contractors.
- Guest bathrooms utilise full-sized, refillable shampoo and shower gel dispensers, reducing packaging waste from single-use amenities.
- Back-of-house processes emphasise responsible disposal of batteries, electronics, and chemicals in accordance with local regulations.

6. SUSTAINABLE & LOCAL SOURCING

- Prioritises local suppliers, reducing transportation-related carbon emissions.
- Supports fair and responsible sourcing standards in line with IHG procurement guidelines.

7. GUESTS AWARENESS & ENGAGEMENT

- Sustainability messaging is communicated to guests through in-room collateral and public area signage, focusing on:
 - Water and energy conservation
 - Towel and linen reuse
 - Responsible waste disposal
- These initiatives mirror the guest-participation approach adopted across other Holiday Inn Express properties.

8. CONTINUOUS IMPROVEMENT

- Guest feedback is welcomed to support refinement of our sustainability initiatives.
- Operational practices remain aligned with IHG's broader environmental and social responsibility commitments.